

2013

" " " " " "

" " " 2013 " 2013

100.00%

100.00%

)

2013

(

1

2

3

4

5

6

7

8

1

2

3

4

5

6

9

SAP

SAP

OA

SAP-ERP

"

"

SAP OA

10

“

”

)

“

”

“

”

1

1

1%

1%

2%

2%

0.5%

0.5%

1%

1%

2

2

1

2

1

2



2013

2013



2014 3 6